Red River
CREDIT UNION

Welcome back to our Lobby!
PLEASE READ before entering.

1 6-FT REQUIREMENT: Maintain at least 6-ft separation from all other not within the same household. Use face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced if such distancing is not feasible.

2 RECOMMENDED OPTIONS TO LOBBIES: It is highly recommended for our members to take full advantage of drive-thru, online and ATM services, rather than coming into a branch.

3 EXPECT DELAYS: The number of members permitted within a credit union branch will be limited and monitored.

4 VULNERABLE MEMBERS: Tuesdays and Thursdays, the first hour of the branch lobby opening is reserved for vulnerable members 65 years or older, especially with medical issues like heart disease, diabetes, cancer, or a weakened immune system.

5 SANITIZING: To combat the spread of COVID-19, regularly touched surfaces within the credit union, such as doorknobs, desk, chairs and teller stations will be frequently cleaned and sanitized.

6 SELF-SCREEN: DO NOT enter lobby if you have any of the following: cough, sore throat, shortness of breath or difficulty breathing, chills, muscle pain, headache, loss of taste or smell, diarrhea, feverish or 100.0°F temp. or higher, known contact with diagnosed COVID-19 patient.

7 WASH HANDS FREQUENTLY: Members should wash or disinfect hands prior to entering the credit union and after any interaction with employees, other members, or items in the credit union.

8 MEMBERS WEAR FACE MASKS: Consistent with the actions taken by many individuals across the state, members should consider wearing a cloth face covering (over the nose and mouth) when entering the credit union.

9 EMPLOYEES WEAR FACE MASKS: Members can expect to see credit union employees wearing mask. Some employees maybe wearing gloves.

10 NO PERKS: Complementary coffee will not be provided.

11 NO PUBLIC RESTROOMS: Restrooms will not be open to the public. Please plan accordingly.

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